



Dear Esteemed Members of MACAMI,

We stand united in our shared commitment to the welfare of animals and the noble profession of veterinary medicine. As dedicated professionals, we understand the challenges our industry faces, one of the most pressing being the issue of uncollected payments from clients. We recognize the frustration and financial strain this can cause for each and every one of you.

At MACAMI, we empathize deeply with the pain of this predicament. That's why we took proactive steps to address this issue head-on. We embarked on a mission to find a viable solution, one that would alleviate the burden on our members and ensure the sustainability of our practices. After thorough research and negotiations, we are thrilled to announce a groundbreaking partnership.

We have successfully collaborated with OCBC Bank to introduce an innovative alternative solution – the MOTO facility. This collaboration marks a significant milestone in our association's journey. With the MOTO facility, our members will now have access to a streamlined payment process, empowering you to focus on what truly matters – providing exceptional care to our beloved animal companions.

This achievement underscores our unwavering dedication to your success and well-being. MACAMI is not just an association; it's a community of passionate individuals striving for excellence in veterinary care. Together, we can overcome challenges and pave the way for a brighter future for our profession.

We extend our heartfelt gratitude to each member for your ongoing support and trust. Together with OCBC Bank, we are excited to embark on this new chapter, ensuring that your hard work is duly recognized and rewarded.

Enjoy the facility as MACAMI member! You may contact us at [macami.official@gmail.com](mailto:macami.official@gmail.com) to get to know more about us. If you are already a member of MACAMI, you may contact Mr. Kelvin from OCBC Bank at +6016-986 6359 for the MOTO facility.

Warm regards,  
Malaysian Association of Companion Animal Medicine Industry (MACAMI)